

Jenflow Systems Equipment Warranty

New equipment sold by Jenflow Systems Ltd is warranted to be free from manufacturing defects in normal service for a period of one (1) year from date of purchase by the original consumer purchaser. Limited Warranty does not affect your statutory rights.

Jenflow Systems obligation under this warranty is expressly limited to the replacement or repair at Jenflow Systems Ltd or at a servicing facility designated by Jenflow Systems Ltd.

This warranty does not apply to defects caused by damage, unreasonable use, faulty third-party repairs, failure to maintain reasonable maintenance, while in the possession of the consumer. Furthermore, the warranty becomes void if the product or any of its components are altered or modified by the consumer or if the product is used in an inappropriate manner.

Wear items are not covered under warranty.

- Belts
- Bearings
- Cart wheel
- Filters
- Wheels
- Wear pads

Warranty will also be voided if the product serial number has been removed, erased, defaced, altered or is illegible. If the defect was caused by exposure to moisture, dampness, or extreme thermal environmental conditions warranty shall be voided.

Please email Info@jenflow.co.uk for a warranty Claim form or visit <https://www.jenflow.co.uk/files/documents/Warranty%20Claim%20Report%20Form.pdf>

And follow the instructions.