

QF 1 Quality Policy

The principal objective of the management system of Jenflow Systems is to assure that we meet our customers' needs and expectations.

As Managing Director, I am responsible for the implementation and management of the Management System. I have appointed Jonathan Gibbs SHEQ manager with responsibility for assisting me in this matter. He is also charged with making recommendations for improvement of the system to top management.

All personnel, however, have a responsibility for quality performance and are required to conform to the procedures referred to in the management system manual. Personnel are encouraged to inform their immediate supervisor/manager of any changes, which could improve the product or services provided or the effectiveness of the organisation.

The procedures referred to in the management system manual have been introduced for the purpose of achieving sound operational and effective practices within the Company.

The company will:

1. Operate a management system designed to meet the requirements of ISO 9001:2015
2. Develop quality awareness within the company with pro-active communication.
3. Identify and ensure compliance with all legal and regulatory requirements applicable to the business.
4. Continually improve the management system to improve the effectiveness of the operation.
5. Identify and comply with any quality and environmental requirements and stipulations of organisations and bodies to which we are affiliated.
6. Minimise the use of all materials, resources and energy.
7. Minimise waste produced in all parts of our business and aim for waste free processes.
8. Involve relevant third parties in our management system aims and objectives.

This policy will not succeed without the active involvement of all company personnel, our suppliers, customers and members of the local community.

In order to meet the requirements of this policy, the top management of the company have established objectives and targets. These are communicated via the regular management system reports to all managers, who will brief their personnel, and the results of our achievement against the objectives are reviewed, together with this policy, on a regular basis by top management.

This policy is communicated to all employees by the provision of a copy at Induction training and by posting on the notice boards.

The external providers of goods and services whose activities could cause a significant impact on the provision of goods and services to our customers are supplied with a copy when assessing their capability to supply.

Signed T. Gibbs Date: 03.04.20
Managing Director

Signed M. Gibbs Date: 03.04.20
Director

Signed J. Gibbs Date: 03.04.20
SHEQ Manager